

SHANA LIEBERMAN KLINGER

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PROFESSIONAL EXPERIENCE

Consulting, Project Management, Research, Writing

Clients and projects have included:

1996 - present: Coaching, Consultation and Facilitation - Self-employed

Provide consultation, coaching, group facilitation and meditation instruction to help people connect more deeply to inherent nature of goodness and wisdom within each of us: see heartmindspace.com. Designed and delivered workshops in mindfulness, compassionate listening or mindful counseling techniques for healthcare professionals and the public. Venues included Women and Infants Hospital of RI, The Chaplaincy Center, RI NASW, Drug & Alcohol Training Assoc. RI, Angell Street Wellness. Co-created "Listening to Rhode Island Project" about September 11, Terrorism, and War.

2009 - 2018: Providence Veterans Administration Medical Center, Providence, RI and Ocean State Research Institute, Providence, RI (2012-2016)

Provided qualitative analysis and writing to multi-year, multi-site mixed methodology research studies: "VA Study to Optimize the DEKA Arm" and "Home Study of an Advanced Upper Limb Prosthesis." Analyzed qualitative data, wrote case studies, co-authored multiple published articles.

2009: The Commonwealth Fund, New York, NY

Researched and co-authored case study of a union-employer partnership and demonstration project implementing point-of-care electronic medical records in 20 New York City area nursing homes.

2007-2008: RI Department of Health, Providence, RI via Adil Business Systems

Managed the Individualized Care Pilot, an innovative project to promote resident-centered care in nursing homes through the mandated federal annual survey process. Collaborated with national experts and local partners; designed and wrote final products for national dissemination; presented at Pioneer Network conference; analyzed data from 51 RI nursing homes, co-produced video.

2006: Diabetes Association Inc., Fall River, MA

Evaluated programs; wrote reports; facilitated organizational strategic planning; co-wrote successful multi-year grant proposal; helped to design a workplace diabetes prevention program.

2003-2006: The Providence Center Early Childhood Institute, Providence, RI

Implemented multi-year federal grant to improve mental health and social-emotional development in children at risk, ages 0-6. Managed project activities and budget; designed educational programs for Spanish-speaking childcare providers; supervised bilingual staff; conducted home visits with parents; coordinated clinical services; collected and analyzed data; wrote manual describing the project.

2003: RI Health Center Association, Community Access Program, Providence, RI

Designed and conducted qualitative study of the unmet health care needs of uninsured Rhode Islanders, including key informant interviews, focus groups, and analysis; wrote final report.

1999-2002: Hope High School, Providence, RI

Coordinated strategic planning and implementation of redesign of a large urban high school into smaller learning communities. Facilitated teams of teachers, administrators, students, and community members and provided technical assistance to them. Co-wrote reports and successful grant proposals.

1996-1998: Campaign to Eliminate Childhood Poverty, Pawtucket RI

Researched and analyzed state and federal welfare reform and health care policies. As Senior Policy Analyst, authored position papers, reports, and testimony regarding Medicaid and welfare-to-work.

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Counseling and Non-Profit

1988-1998: Chemical Dependency Counselor, CODAC Treatment Centers, Cranston, RI

Performed confidential intake interviews, evaluations, individual and family counseling, educational groups, and case management for adults or adolescents affected by alcohol and drugs.

1982-1984: Counselor in Private Practice, Self-employed, Providence, RI

Provided individual and couples counseling utilizing client-centered and mindfulness-based techniques. Taught workshops in meditation, co-facilitated womens' groups.

1976-1981: Progressively more responsible positions at non-profit organizations.

EDUCATION AND TRAINING

- M. A., Psychology, California State College at Sonoma, Rohnert Park, California.
- B. A., Liberal Arts, State University of New York at Old Westbury, New York.
- Meditation: 40+ years of training, retreat, and study in Buddhist techniques, including concentration, mindfulness, loving kindness, compassion and development of altruistic motivation, 1974 – present.
- Mindfulness Based Stress Reduction (MBSR) Training, UMass Medical Center, 1999.
- Advanced Study and Practice Program, Barre Center for Buddhist Studies, Barre, MA, 2006-07.
- Trained as Instructor for The Relaxed Mind meditation series by Kilung Jigme Rinpoche, 2017
- Trained as Thomas Huebl Practice Group Leader in Transparent Communication, approved 2021.

SELECTED WRITING AND MEDIA

“Does the DEKA Arm substitute for or supplement conventional prostheses,” co-authored with L. Resnik, F. Acluche & M. Borgia. *Prosthetics and Orthotics International*. October 2018 - Volume 42 - Issue 5 - p 534-543

“Feminine identity and functional benefits are key factors in women’s decision making about upper limb prostheses: a case series,” Co-authored with L. Resnik, A. Gill & S. Beister. *Disability and Rehabilitation: Assistive Technology*. 2018: 14. 1-15. 10.1080/17483107.2018.1467973.

“Predictors of retention and attrition in a study of an advanced upper limb prosthesis: implications for adoption of the DEKA Arm,” co-authored with L. Resnik, J. Cancio, et. al. *Disability and Rehabilitation: Assistive Technology*. 2017: 13. 1-5. 10.1080/17483107.2017.1304585.

“Attrition and Retention in Upper Limb Prosthetics Research: Experience of the VA Home Study of the DEKA Arm,” co-authored with L. Resnik. *Disability and Rehabilitation: Assistive Technology*. 2017: 12. 1-9. 10.1080/17483107.2016.1269212.

“Training protocol for a powered shoulder prosthesis,” co-authored with L. Resnik, K. Korps, et. al. *Journal of Rehabilitation Research and Development*. 2014:51 (8): vii - xvi.

“User and clinician perspectives on DEKA arm: results of VA study to optimize DEKA arm,” co-authored with L. Resnik, K. Etter. *Journal of Rehabilitation Research and Development*. 2014:51 (8):27-38.

“The DEKA Arm: Its features, functionality, and evolution during the Veterans Affairs Study to Optimize the DEKA Arm,” co-authored with L. Resnik, K. Etter. *Prosthetics and Orthotics international* (2013): 0309364613506913.

"Do users want to receive a DEKA Arm and why? Overall findings from the Veterans Affairs Study to Optimize the DEKA Arm," co-authored with L. Resnik, G. Latlief, N. Sasson, L. S. Walters. *Prosthetics and Orthotics International* (2013): 0309364613506914.

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“Controlling a Multi-Degree of Freedom Upper Limb Prosthesis Using Foot Controls: User Experience,” co-authored with L. Resnik, K. Etter, C. Fantini. *Disability and Rehabilitation Assistive Technology*, 2013 July 31, Early Online:1-12.

"Advanced Upper Limb Prosthetic Devices: Implications for Upper Limb Prosthetic Rehabilitation," co-authored with L. Resnik, , M. Meucci, C. Fantini, D. Kelty, R. Disla, N. Sasson. *Archives of Physical Medicine and Rehabilitation*, 2012 Apr;93(4):710-7.

“Using a Virtual Reality Environment (VRE) to Facilitate Training with an Advanced Upper Limb Prosthesis," co-authored with L. Resnik, K. Etter, C.Kambe. *Journal of Rehabilitation Research and Development*. 2011:48 (6):707-718.

“U.S. Food and Drug Administration Regulation of Prosthetic Research, Development, and Testing,” co-authored with L. Resnik, V. Krauthamer, K. Barnabe, *JPO Journal of Prosthetics and Orthotics*, 2010; 22 (2) : 121 - 126

“Lessons from a Health Information Technology Demonstration in New York Nursing Homes,” co-authored with S. White. The Commonwealth Fund, April 2010.

“Individualized Care Pilot TOOLBOX,” a five-part resource presenting the design, survey tools, educational products, and recommendations of the Individualized Care Pilot, co-authored with M. Stoeckel and A. Powers, Rhode Island Department of Health, 2008.

“Individualized Care Pilot Surveyor Reflections,” CD Video (14:51 min), co-directed and produced with A. Powers and R. Rusin, Rhode Island Department of Health, 2008.

“Individualized Care Pilot: Data Highlights from 51 Rhode Island Nursing Homes,” co-authored with S. Sterns, Rhode Island Department of Health, 2008.

“The Foundations for Learning Program, Child by Child, Neighborhood by Neighborhood: Developing Social-Emotional Competency in Young Children,” co-authored with S. Stevenson, The Providence Center Early Childhood Institute, 2006.

“Who Cares? The Uninsured and Underinsured in Rhode Island,” co-authored with K.J. Clark, Rhode Island Health Center Association Community Access Program Grant, 2003.

“Listening to Rhode Island Project,” co-authored with J. Ito, M. Levien, A. Remensnyder, and N. Treanor, a final report for Equity Trust, 2002.

“Comments to Guide the Development of the Welfare-To-Work State Plan,” The Rhode Island Campaign to Eliminate Childhood Poverty, 1997.